

Chorus Music Academy Inc. Student Registration Form – Terms & Policies



595 Cityview Blvd., Unit 6, Woodbridge, ON L4H 3M7, (905) 553-7444 | customerservice@chorusmusic.ca

Chorus Music Academy Inc. (“we”, “us”, “school” or “Chorus”) provides on-line and in-class music education services, including Yamaha Music Programs, instrumental, voice, theory, song writing, music production, recording, exam preparation, recitals and camps.

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| Student Name: | Student Name: |
| Student Name: | Student Name: |
| Allergies/Health Concerns: | |
| Parent/Guardian Name: | Phone 1: |
| E-mail : | Phone 2: |
| How did you hear about us? Online___ Social Media___ Drive-By___ Vellore Ctr. ___ Referral___ Other: | |

TUITION: Tuition is payable in advance on the 1st of each month for 4 weeks at a time or one single payment for 40 weeks from September to June. We use PayPal to process pre-authorized monthly payments charged to a credit card on file. Tuition will be pro-rated for statutory holidays & late enrollments.

NSF: \$30.00 fee will be charged for payments declined due to non-sufficient funds.

STOPPING LESSONS: We require at least 2 weeks’ advance notice if stopping lessons. There is no refund for the current month/unused make up lessons.

CANCELLATION & MAKE UP LESSON POLICY: Our make-up lesson policy has been designed to ensure that students and teachers do not lose out on scheduled lessons/work hours due to cancellations.

- **Cancellations eligible for make up:** Lessons cancelled ahead of time for vacation, plus a maximum of **3** lessons cancelled by 8pm the night before the lesson each academic year will be made up. There is no refund or carry over of unused make up lessons into the next academic year.
- **Same day cancellations and no shows:** Will not be made up or refunded. We offer the flexibility of switching lessons to online on short notice.
- **Weather related closure:** In case of inclement weather, we send emails & update our voicemail by 1pm on weekdays and 8am on Saturdays. Students can do their lesson online or re-schedule to a different day. There is no refund for lessons cancelled due to inclement weather.

INSTRUCTOR UNAVAILABILITY: In the event an instructor cancels, another qualified instructor will teach the lesson on-line or in-class. If a suitable instructor is unavailable, the lesson will be re-scheduled.

GENERAL FACILITY POLICY: Students, parents/guests must behave responsibly while on the premise and at offsite events that are sponsored or hosted by Chorus. Disruptive behavior causing damage to the facility or equipment is the financial responsibility of the student/parent. We reserve the right to expel students for non-payment of tuition or disruptive behavior without credit/refund.

INTERNET USE: Complimentary Wi-Fi, if available, is for personal and legal use only

LIABILITY WAIVER: Parents/guardians are responsible for the well-being and safety of their children at all times. This includes drop-off and pick-up of their children on the premises or at offsite events that are hosted or sponsored by Chorus. Parents/guardians are encouraged to join students in their respective class during lessons or wait in the reception area. Chorus Music Academy Inc., including its directors, officers, employees, and agents, shall not be liable for any injury, illness, allergic reaction, accident, death, loss, theft, damage or any other harm whatsoever which may be sustained by a student, parent, guardian, or guest at our facility, or at an offsite event hosted or sponsored by Chorus. You waive any claims, demands, and liabilities against Chorus arising from your participation in Chorus programs and events/activities, including participation by you and/or your child(ren) and guests.

PHOTO AND VIDEO RELEASE POLICY: By registering with Chorus, you grant Chorus permission to take photographs and audio/video recordings of you and/or your child(ren)’s participation (“Content”) in Chorus programs/events/activities. You also grant Chorus permission to use, reuse, modify, publish, and republish the Content in any format or media, including print and online, for promotional purposes. Chorus will use the Content without compensation to you, your children and your guests. You waive any rights to prior inspection and approval of the Content and its use. You waive any claims, demands, and liabilities against Chorus for capturing and using the Content. To opt out of this term, please send an email to customerservice@chorusmusic.ca.

DISPUTE RESOLUTION: If a dispute arises out of and/or in connection with the terms and policies of this document, the parties agree to meet to pursue resolution through negotiation/mediation or other appropriate dispute resolution process before resorting to litigation.

GOVERNED BY THE LAWS OF ONTARIO: This agreement constitutes the entire understanding between the parties and supersedes all prior and other representations, understandings or agreements between them, written or oral, respecting the subject matter herein. This agreement may be amended only in writing, shall be read without regard to section headings, shall be governed by and constructed in accordance with the laws of Ontario.

DURATION: The terms and policies on this form are valid until replaced by a new registration form.

POLICY AGREEMENT

I certify that I am an adult student or the parent/guardian of the above listed student(s). I agree to receive e-mail information about Chorus programs, & services. I can withdraw my consent at any time. **I acknowledge that I have read, understood and agree to adhere to Chorus Music Academy Inc.’s School Policies contained in this document:**

Signature of adult student or parent/guardian

Name and date

ONLINE LESSON POLICY

- **Parent Supervision:** Parents/guardians MUST supervise a minor student for the entire duration of the class.
- **Online Platform:** Zoom or Google meet. Upon registration, a link with a login ID and password will be e-mailed to each student.
- **Equipment:** You will need an appropriate device such as a laptop, desktop or tablet with audio/video connectivity and a strong WIFI connection.
- **Program Space:** Have a presentable backdrop in a well-lit and quiet area.
- **Dress Code:** Students are required to dress in an attire that is deemed appropriate in the public school system.
- **Timeliness:** Students are requested to connect on time for their scheduled lessons.
- **Conduct:** Students are expected to behave responsibly during lessons. Consistent disruptive behavior could impact learning and progress.
- **Sharing Contact Details:** You authorize us to provide your personal information, such as your phone number and e-mail, to our teachers to conduct virtual lessons.
- **Quality Assurance:** We strive to maintain excellence in the quality of our lessons. To ensure online lessons are conducted as per the guidelines set out by the school, school administration may request to occasionally join an online session.

EXAMINATIONS/COMPETITIONS/AUDITIONS: Every effort is made to fully prepare students for examinations, competitions and auditions. However, we cannot control the results students achieve. Students/parents are encouraged to fully understand the requirements and expectations with their instructor, school administrator and/or organizers of competitions and auditions.

HEALTH AND SAFETY:

- We do not allow foods containing NUTS, FISH & SHELLFISH in our facility. However, we are unable to monitor allergens being brought into the school. We ask parents to remain with their child(ren) in case of concerns with allergies/health.
- All students are required to wear clean/dry indoor shoes or socks to class during winter months.
- Students are asked not to bring non-lesson related valuables to class. We will not be responsible for lost or damaged items.
- Drum students are strongly encouraged to bring sound reducing headsets or ear buds to every class.

PANDEMIC RELATED RESTRICTIONS & CLOSURE: Required health and safety measures will be implemented based on government guidelines if and when needed. In the event the school has to shut down on short notice, all lessons will be moved to online or a credit held on file.

PARKING: Reserved parking spots are not available to us at any time including evenings and weekends.

INITIALS: